



## AIRPORT AGENCY TRACKS DOWN PHYSICAL ASSETS

### CITY GOVERNMENT

UNITED STATES



**industry**

GOVERNMENT

**applications**

ASSET MANAGEMENT

**situation**

As part of its charter, a government agency located in Southern California was assigned the task of tracking more than 18,000 physical assets kept in four different airports, including Los Angeles International (LAX). The agency was required to keep track of capital assets such as tools, furniture, computers, vehicles, telephones, and photocopiers.

**critical issue**

Over time, the agency's record keeping of these items had become seriously inaccurate. Items that should have been in certain places were nowhere to be found. On other occasions, the accounting department would find items for which there was no record in the mainframe database. As each year went by, the ability to use the database to find and locate items grew less and less reliable.

**reasons**

All assets had originally been recorded manually via a paper system, which was fraught with errors. Also, there was no method in place with the paper system to track the movement of certain items. For example, if a computer was moved from building A to building D, there was no easy way of documenting the movement — at least there was no way of discovering what items had been moved over a number of years.

**vision & capabilities**

Intermec business partner, ASAP, Inc. of Los Angeles, Calif., responded to the desire of the agency's accounting management team to quickly and accurately account for each of the 18,000+ items at the four airports, and tag each item with a bar coded label. Tagging the items would not only discourage potential theft, but it would facilitate future tracking of the item, as well.

**intermec solution**

First, the entire mainframe database was reconciled to a physical count in real-time and downloaded to five notebook computers, each operated by a two-person team. These notebook computers connected to Intermec 3000 Direct Thermal/Thermal Transfer Bar Code Printers, which generated a thermal transfer bar code label for each asset found by the teams. The bar code label was then affixed to the asset. In the future, Intermec's 9440 TRAKKER® Hand Held Terminal equipped with 1545 Laser Scanners will conduct inventories. The data captured by the TRAKKER® will be uploaded to a PC, reconciled and then downloaded to the mainframe database.

**benefits**

Facilities managers now have an accurate database for more than 18,000 items. Physical field inventories are now conducted 75% faster than previously.

Also, the airport authority is now satisfying the legal requirement to keep track of its government assets.